

Job Description Assistant IT Manager

About Mun Siong Engineering Limited

One of Singapore's leading integrated service providers since 1969, Mun Siong Engineering Limited offers a range of mechanical and electrical & instrumentation services for oil & gas, petrochemical, energy, chemicals, and power industries. As a one-stop solution provider, the Mun Siong Group caters for engineering, procurement, fabrication, construction, maintenance of plants and equipment, and specialised products and service solutions.

Location: Singapore

Job Description

Reporting to the Information Technology (IT) Manager, the Candidate will be expected to provide technical assistance and support to computer systems, hardware or software.

Responsibilities

- Provide IT support to end-user such as troubleshooting issues related to desktop, laptop, IT peripherals, email, etc.
- Responsible for design and provision of enterprise infrastructures.
- Implementation and management of IT infrastructure such as Server, Network and Firewall.
- Provide guidance and IT training to end-users
- Change management and Incident management
- Develop IT guidelines and procedures, including technical documentation
- Develop IT budget and manage IT expenditure
- Execute IT Disaster Recovery Plan
- IT project management
- Other duties as assigned by the Senior Management and IT Manager



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Requirements & Professional Skills

- Diploma/Degree in Computer Science or Information Technology
- Minimum 3-4 years' experience in Server & Network administration.
- Good knowledge of Server, Desktop, Laptop and IP PBX.
- Experience in Office 365 Administration, FortiGate, Sophos Firewall, Sophos Endpoint Security, NAS, Hyper V and Microsoft Azure.
- Experience in Network Infrastructure design and setup
- Familiarity in Microsoft SQL administration will be an added advantage
- Good knowledge of IT security and IT operations.
- Ability to work after office hours or weekend if required

Our Core Values

Safety

To put the safety of our staff above all.

Quality

To strive for continuous quality improvement in all that we do.

Customer Focus

To achieve total customer satisfaction by flawlessly delivering customer wants.

Leadership

To be a world-class leader in every aspect of our business.

Teamwork

To encourage cooperative efforts at every level and across all activities in our company.